



REPAIR AND SERVICE POLICY

FOR CALIBRATION OR REPAIR, PLEASE COMPLETE AND ENCLOSE WITH THE INSTRUMENT

CUSTOMER INFORMATION		EQUIPMENT RETURN
COMPANY NAME	MAKE/Model	
ADDRESS	SERIAL #	
CITY/STATE/ZIP	<input type="checkbox"/> CALIBRATION <input type="checkbox"/> REPAIR – DESC OF PROBLEM	
AUTHORIZED CONTACT		
PHONE #	CELL #	MAKE/MODEL
EMAIL	SERIAL #	
<input type="checkbox"/> CALIBRATION <input type="checkbox"/> REPAIR – DESC OF PROBLEM		
*ACCESSORIES SENT		
<input type="checkbox"/> POWER CORD/AC ADP <input type="checkbox"/> OTHER (specify)		
<input type="checkbox"/> CASE <input type="checkbox"/> ATTACHMENTS (specify)		

TO SAVE TIME PLEASE CHECK ONE OF THESE ALTERNATIVES:

- RETURN W/OUT ESTIMATE
- ESTIMATE REQ. BEFORE REPAIR
- ESTIMATE REQ. BEFORE CALIBRATION
- WARRANTY CLAIM (INVOICE# REQ)
- APPROVED REPAIRS NOT TO EXCEED \$

PAYMENT METHOD

- OPEN ACCOUNT (WITH ACCOUNTING APPROVAL)
- CREDIT CARD
- COD/CHECK
- PO #

RETURN METHOD OF SHIPMENT

- UPS GROUND RED BLUE
- *FEDEX*GROUND OVERNIGHT 2ND DAY SERVICE
- YOUR UPS/*FEDEX* ACCT #
- CUSTOMER PICK UP

Return shipping charges are prepaid by J P Bowlin Co. and will be added to your invoice. *FEDEX SHIPPED BY CUSTOMER ACCOUNT # ONLY*

INSTRUCTIONS

1. Ship UPS, FEDEX, or insured mail to:

JP BOWLIN CO., SERVICE DEPT
3450 ALEMEDA ST., #343
FORT WORTH, TX 76126
2. An estimate of repair generally takes as long as actual repairs and is subject to a minimum service charge of 1 hour if you decide not to proceed once an estimate has been provided. If repair estimate is approved 1 half of the evaluation fee will go towards repair of the unit. If the unit is returned unrepared, then the service charge will be 1 hour plus the cost of shipping.
3. Items sent for repair, which do not have a purchase order number or for which we are not able to receive your disposition within 60 days, will be subject to estimate fee and returned freight collect, or will be disposed of at J P Bowlin Co,'s discretion.
4. After repair, your unit is calibrated to original factory specifications and is warranted against defects for a full 90 days. Services such as re-calibration and/or disposable items are not warranted.
5. *JP Bowlin Co. will not be held responsible for customer's accessories if not listed on this form.

Rec By - _____ Date Rec - _____

Delivered By - _____

- Equipment Verified
- Accessories Verified